

## Comark Product Warranty Specifications

- A. The Comark Standard Manufacturer's Warranty is applicable to all products for one (1) year, unless otherwise noted.
- B. Comark warrants its products to be free from defects in materials and workmanship for the warranty period from the original ship date. Comark will repair such product or part thereof which, if upon inspection by Comark, is found to be defective in materials or workmanship. Any replacement product (in whole or in part) resulting from the repair is at the sole discretion of Comark. Any component that is replaced under warranty is covered for the remaining warranty period from the date of original purchase, and not from the date of replacement.
- C. Excluded from warranty coverage are the following:
  - Damage to product as a result of intentional or unintentional misuse and/or abuse.
  - Damage to product as a result of connection to improper power sources.
  - Product with modifications or repairs made to product by non-Comark authorized personnel.
  - Product with missing, defaced, modified or altered Serial number Label and/or Warranty Label.
  - Damage incurred as the result of a vehicular accident.
  - Damage caused by operation/storage of product outside its stated environmental specifications, as found in the Comark Product Manual or on the Comark product specification sheet, obtainable from Comark. This includes, but is not limited to, damage to Batteries, AC Adapters and DC Vehicle Adapters through excessive heat or exposure to water.
  - All consumable items such as; Styluses, Tethers, Power Cords, Screen Protector Films, Logo Badges, Labels, Cleaning Cloths, Carry Cases, Manuals, Cables, Straps, Belts, Holsters, Rubber Boots and any other consumable accessories not listed above.
  - Missing items such as Batteries, Doors, Port Covers or any consumable item listed above.
  - Damage due to improper packaging, handling or shipment of product by the licensee and/or their agents.
  - Any costs incurred in shipping the product to the Comark facility for repair or replacement.
  - Any cosmetic damage not affecting the operation of the product.
  - Damage that is attributable to by act of war (declared or otherwise), terrorism, or natural disaster.
  - Battery failure caused by improper use or maintenance of batteries.

D. Battery Warranty:

- Batteries supplied with the product are covered under warranty for one (1) year from date of purchase, or charge/discharge cycles, whichever comes first. Any Batteries that are replaced under warranty are covered for the remaining standard warranty period from the date of original purchase of the product and not from the date of the battery replacement.
- Batteries, when purchased separately as spares, are covered under warranty for one (1) year from the date of purchase. Any Batteries that are replaced under warranty are covered for the remaining warranty period from the date of original battery purchase, and not from the date of battery replacement.

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